



**Healthcare
Excellence**
Canada

**Excellence
en santé**
Canada

EXTRA Fellow Awards Cohort 17 Winners

The Naimark Award

Julien Clément

Julien Clément, MD, is a general surgeon specialized in trauma at the CHU de Québec - Université Laval. He completed his medical degree and general surgery residency at Université de Sherbrooke, after which he specialized in thoracic and trauma surgery in Vancouver. He served more than 20 years in the Canadian Armed Forces in various capacities, including three tours to Afghanistan. He was medical director of the trauma program for many years, as well as medical director of the G7 Summit in 2018. He has an M.Sc. in Health Economics, Policy and Management from the London School of Economics. After serving as assistant director, he was recently appointed director of professional services and medical affairs at the CHU de Québec - Université Laval.

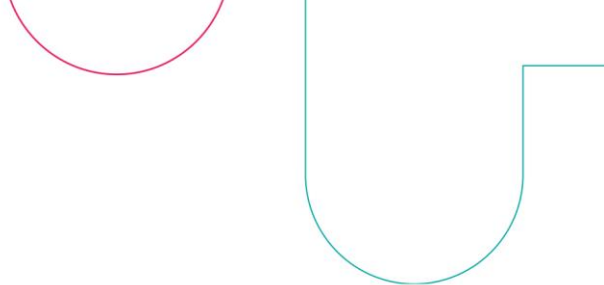
The Rochon Award

Andréeanne Audet

Andréeanne Audet has been with the CISSS de la Montérégie-Est since 2004. She is a social service technician with a bachelor's degree in social work. She completed her graduate studies in health services administration. She joined the Direction santé mentale adulte in 2013, after working for several years as a hospital social services coordinator. She is currently the interim coordinator of general psychosocial services for CLSCs and FMGs, and of crisis services. Creative by nature, she was involved in developing several innovative, recognized homelessness and crisis intervention programs. She also worked with numerous community and sector partners to implement psychosocial and general intake services. As a visionary project manager, she is actively involved in restructuring the CISSS de la Montérégie-Est's crisis services as part of HEC's EXTRA program.

Annie Mongrain

Annie Mongrain completed a graduate microprogram in health services administration at Université de Montréal's School of public health and has a bachelor's degree in psychoeducation from Université de Sherbrooke. She has worked at the Centre jeunesse de la Montérégie for the past 25 years, including 16 years as a manager. For six years now, she has



been the administrative director of crisis services for the CISSS de la Montérégie-Est's Direction santé mentale et dépendance. She is driven by her desire to improve access to, continuity and quality of services in order to enhance the user experience. In her various roles, she has always taken a collaborative approach with various partners. In the wake of Bill P-38, her skilled management led to the identification of effective solutions and the application of good practices surrounding implementation of the intervention framework for the eastern Montérégie region. Recently, she was put in charge of cross-cutting projects and partnerships within the Direction santé mentale et dépendance.

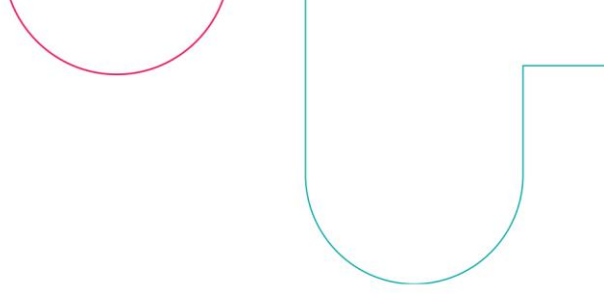
Christine Lobe

Christine Lobe has a Ph.D. in public health and more than 20 years of experience in Québec's health and social services network. She has worked with several managers on decision-making processes, which involved evaluating the appropriateness of health and social services and public health programs. As part of these projects, she was actively involved in promoting evidence-based decision-making and involving service users in organizational and research projects. For the past two years, she has acted as an advisor to the CISSS de la Montérégie-Est's clinical teams on care partnerships and the client experience.

Robert James Borris

Robert Borris has been the assistant director of the mental health and addiction programs for the CISSS de la Montérégie-Est since 2019. He is currently involved in developing and managing mental health and addiction services. His diverse professional and management background has allowed him to adeptly manage various client-centred programs, including youth services, youth protection, home care services for people experiencing a loss of autonomy and, since 2018, general psychosocial services for people living with mental health and addiction issues.

In all these roles, he contributed actively to innovative projects, the development of practices and services, and partnership initiatives. Mr. Borris has contributed to several major projects within the health and social services network, including the implementation of youth intervention teams, the introduction of a case management approach for clients with a loss of autonomy, the creation and implementation of frontline mental health and addiction services and services for heavy service users, the development of professional services in family medicine groups (FMGs), the implementation of the Québec Program for Mental Disorders (PQPTM), outreach



services for the homeless and disaffiliated clientele, and most recently, the review and establishment of integrated crisis services in the Montérégie region.

Mr. Borris has a bachelor's degree in social work from the University of British Columbia, as well as certifications in social work and organizational development from Université Laval.